June 2024

June 3 rd	Begin Account Activation for all approved students
June 10 th	Quarterly 23-24 Tuition Delinquency Conversations take place
June 26 th	Blackbaud Tuition Invoices sent to families with July 15th due date
June 27 th	Send final list of families to collections (22-23 and 23-24)

July 2024

July 1st
Ongoing roster review and school confirmations on students; Account Activations continues as needed throughout the school year.

July:
Initial Blackbaud Tuition Invoices sent to families

a. July 12th
b. July 16th
c. July 22nd
d. July 27th
with August 15th due date
with August 15th due date
with August 15th due date

e. July 30st with August 20th due date

July 8th All schools are asked to send e-mail and IRIS alerts to parents notifying

them that 2024-25 billing has begun (TMO will provide suggested templates)

July 8th Work with school principals to address remaining past due balances; Review active 24-25 accounts with 23-24 or 22-23 balances to determine next steps; Notify schools of returning families with large balances

July 22nd Contact families who have missed their first tuition payment (TMO will provide list to principals, RFMs, and RSs); remind families of tuition policy.

August 2024

August 1st Ongoing roster review and school confirmations on students; Account Activations

continue as needed throughout school year.

August 1st Remind ALL schools to send e-mail and IRIS alerts PRIOR to August 15th

reminding parents of Tuition and Fees Policy (TMO will provide suggested templates)

August 1st Review/Update TMO Fall Admin Training Materials

August 5th Monitor Zero payment report and reach out to schools to determine if families

should be withdrawn.

August 15th PLEASE REMEMBER:

If notice of withdrawal is received by the school <u>after August 15</u> (and the student does not attend) only 90% of the annual tuition will be forgiven. <u>The family is obligated to pay the remaining balance of 10% of the annual tuition as billed</u>.

Please review the 2024-25 Tuition and Fees Policy.

August 15th 2023-24 past due balances rolled to 2024-25 accounts when appropriate/permissible Schools must contact families who have not cleared 2023-24 balances and/or made fin

Schools must contact families who have not cleared 2023-24 balances and/or made first 2024-25 payment about delinquency status and possible tuition suspension (TMO will

assist you in identifying such families).

August 19th Enrollment, Tuition Management and Educate Fall Trainings

September 2024

September 9th Family Tuition Obligation for a Withdrawn student (who attends at least one day in

the month) is 20% Annual Net Tuition

September 16th Actively complete eligible balance transfer

October 2024

October 1st Family Tuition Obligation for a Withdrawn student (who attends at least one day in

the month) is 30% Annual Net Tuition

October 1st Quarterly 24-25 Tuition Delinquency Conversations via Zoom begin to take place

October 1st Start CSF School Verification Reconciliation (SVR) process

October 7th Reconciliation of financial aid/scholarships in Blackbaud with providers
October 7th Reconciliation of Kremer Foundation awards in Blackbaud with providers
October 21st Initial 2025-26 Tuition Rate Discussions begin with RSs and RFMs (*Tentative*)
October 28th Initial 2025-26 NON-Participating Kremer Foundation Discussions begin with

Enrollment Office and RFMs

November 2024

November 1st Family Tuition Obligation for a Withdrawn student (who attends at least one day in

the month) is 40% Annual Net Tuition

November 1st Reconciliation of UPK Wrap Around students in Blackbaud with TADS Enrollment

November 27th Send final notice to WDWB families November 25th Admissions opens for 2025-26 (*Tentative*)

December 2024

December 2nd Family Tuition Obligation for a Withdrawn student (who attends at least one-day in

the month) is 50% Annual Net Tuition

December 3rd Prepare funding request for financial aid/scholarship providers
December 3rd Final Review of Proposed Tuition Rates Begins (*Tentative*)

January 2025

Week of...

January 6 th	TMO 2025-26 Calendar Review & Process Overview
January 13 th	Quarterly 24-25 Tuition Delinquency Conversations begin

January 17th 2025-26 Tuition Rates sent to Norma Arnold to update GRSS school websites

January 17th 2025-26 New & Returning Spreadsheet sent to Financial Assistance Office

January 21st	Review delinquent tuition accounts: all accounts with past due balances \$1,500 or
greater to be placed o	on HOLD in TADS enrollment (i.e., they will NOT automatically receive a link to re-
register for the new se	chool year).

January 21st Provide Call Center and Financial Assistance Team with 2025-26 tuition info. January 21st 2025-26 Family Communication Packets distributed to all GRSS schools

a. Cover letter template

b. 2025-26 Tuition and Fees Rate Sheet

c. 2025-26 Tuition and Fee Policy January 27th Catholic Schools Week

January 27th Send final list of families to collections (22-23 and 23-24)

February 2025

February 3rd 2025-26 Set-up information sent to Blackbaud (by TMO)

a. Tuition and Fees rate cardsb. School payment schedules

c. Approved fee and discount categories

d. Account settings (e.g., invoice type, messaging on invoice, etc.)

e. Blackbaud Call Center alert and FAQ's

f. 2025-26 Tuition & Fees Policy

February 3rd Update 2025-26 Employee Student Discount Verification Documents

g. Create list of eligible students for the 2025-26 Employee Student Discount

h. Update email sent to families via Blackbaud with instructions on how to submit their Employee Student Discount Verification Form

 Send updated form to Associate Superintendent for Teacher Personnel for final review

February 3rd 2025-26 Registration opens for all families (February 3rd?)

February 11th Kremer Foundation Participating Schools Conference Call (ZOOM)

February 25th Monitor aging report; Principal to send warning letter to families 60 days in arrears with

special attention to payment plans and registration HOLDS.

March 2025

March 3 rd	Begin "Spring Cleanup" on 2024-25 Blackbaud accounts
	a. Deactivate unused Blackbaud accounts
	b. Update incorrect/missing addresses, phone numbers and e-mails
March 10 th	Review of Proposed 25/26 Before & After School Fee Rates Begins (ZOOM)
March 17th	Host Spring TMO Training Conference Calls (ZOOM)
	c. Review Tuition Management Calendar
	d. Review Policies and Procedures (e.g., what's new for 2025-26)

April 2025

April 7 th	Quarterly 24-25 Tuition Delinquency Conversations begin
April 15 th	Registration Fee Incentive Period Ends (April 15th)
April 17 th	2025-26 data transfer to Blackbaud begins; pending family accounts reviewed by TMO
April 21 st	TMO to confirm PK program choices (e.g., half day, full day) with Schools

April 28th Send final notice to WDWB families

May 2025	
May 5 th	Initial financial aid/scholarship match and review begins
•	a. Scholarships and financial aid added to Blackbaud accounts as they are
	awarded (i.e., GRSS, BASF, and CSF)
May 12 th	TMO to begin sending billing rosters to schools for review, revision, and approval
May 16 th	2025-2026 Employee Student Discount Verification Forms emailed to families
May 16 th	Schools are asked to send local scholarship data to TMO for inclusion in billing for first
	invoice (information can continue to be sent throughout the account activation period, but
	may not appear on initial invoices).
May 22 nd	Deadline for receipt of 2025-26 Kremer Foundation application (May 22 nd)